



[FAQs](#) > [Webshop](#) > [B-goods](#) > [Possible shortcomings in a B article](#)

## Possible shortcomings in a B article

David Lackner - 2026-02-17 - [B-goods](#)

### Minor signs of use or previously opened packaging

Mostly repaired or returned products. These items are not damaged but have been previously opened and potentially briefly used.

### Damaged packaging

Product packaging damaged in transit. This has no bearing on the functionality of contents.

### Not in original packaging or missing accessories

Returns accepted of goodwill or repaired warranty items. Accessories and/or original packaging can be partially or totally missing.